



Welcome to Magic City Family Medicine!

Thank you for choosing our clinic for your health care needs.

Our office is staffed by Kristy Martin, a family nurse practitioner and Mandy, a medical assistant.

Kristy specializes in family medicine, caring for patients of all ages from birth to the end of life. In our office, we can manage wellness as well as chronic disease management and urgent needs. We will meet you where you are with your healthcare and help you live your healthiest life.

We will **not** prescribe chronic narcotics.

Appointment times: We always work to be punctual. We ask that you please arrive on time for your appointment, and we will do our best to be on time as well. If you need to cancel an appointment, please do so no less than 24 hours before your appointment time. We know that things come up but if there seems to be repeated “no-shows” or late cancellations, we may have to ask you to find a new provider. Typically, 3 missed appointments without advanced notice will be a reason for dismissal from our practice.

Labs: Although we perform some of our labs in our office, there are some instances in which you may need to go to an outside facility for lab draws. Our labs are processed through Billings Clinic, and you may also get a bill from them.

Office hours will be Tuesday 08:30 am – 5:30 pm: Wednesday and Thursday 7:30 am – 4:30 pm

Phone hours will be Tuesday 8 am – 6 pm and Wednesday and Thursday 7 am – 5 pm

After hours: We do not have a provider “on call” but will have voicemail to leave a message. If you would like to schedule an appointment or cancel an appointment after hours, please leave a message with your name, date of birth, and phone number. Refills need to be addressed during regular business hours and cannot be addressed after hours or on the weekends.

In case of emergency: If you have a medical emergency, please go to the nearest emergency department for evaluation. If you have a medical need that needs to be addressed quickly, please utilize a local urgent care and notify us if you need any additional follow-up. We maintain that access to care is very important and we will do our best to get you into our clinic as soon as possible.

Hospital: Kristy does not have admitting privileges at either hospital. Therefore, should you need to be hospitalized, both hospitals in Billings have a Hospitalist service which will provide all care in the hospital. We have access to both hospitals’ electronic health records and will continue to be involved in your care. We will provide any after-hospital care that you may need.